



# **Expansion port CNT**

## **USER'S GUIDE**



**ISO 9001:2001**



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## Symbols used



Danger – important notice, which may have an influence on the user's safety or the function of the device.



Attention – notice on possible problems, which can arise in specific cases.



Information, notice – information, which contains useful advices or interest notice.

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### 1. Safety instructions

***Please observe the following safety instructions:***

- The expansion port must be used in compliance with all applicable international and national laws and in compliance with any special restrictions regulating the utilization of the communication module in prescribed applications and environments.
- Use only the original Conel company accessories. Thus you will prevent possible health risks and damage to the devices and ensure compliance with all relevant provisions. Unauthorised adjustments or use of unapproved accessories may result in damage to the expansion port and breach of applicable laws. Use of unapproved adjustments or accessories may lead to cancellation of guarantee, which has no effects on your legal rights.
- Do not expose the expansion port to extreme conditions. Protect it from dust, moisture and heat.

## **2. CNT description**

### **2.1. General description**

The expansion port CNT is created as independent signal counter which enables to use of the second hardware interface of Conel modems for next signal processing. This interface is physical connected on RJ45 connector on appropriate modem. The expansion port CNT is internal supplies from appropriate modem. The expansion port CNT is protected against inputs overload.

At expansion port CNT including in modem it is possible use power supply management. At permanent idleness the expansion port CNT is switch to low power supply mode when demand current is very low (100  $\mu$ A). Switch time to this status is program adjustable. The module wake up is possible by PORT2 status variation.

The user interface CNT is for monitoring and processing of analogy and binary signals and to control (settings) of binary signal. To disposition are 2 counter and 2 binary inputs or 4 binary inputs, 2 analogy inputs a 1 binary output. The settings of binaries and counters inputs by the help of firmware in which it is defined the singles inputs and output.

### **2.2. Examples of the expansion port usages**

- modem (UR 5, ER 75i, CGU 04, CDL 400, CDL 800) expansion about next port
- next signal processing possibility
- easy expansion port exchange

### **2.3. Compatibility with Conel modems**

The expansion port CNT is possible use somewhere where it can extend modem about next port. Typically are it modems CGU 04, CGU 04i, UR 5, ER 75i, CDL 400 and CDL 800.

## 2.4. Technical specifications

Name of product	Expansion port CNT	
Power supply	Voltage	Internal 10 .. 30V
Supply power	Sleep	100 µA (counter is functional)
	Operation	2 mA
Environment	Operating temperature	-20 .. +55 C
	Storage temperature	-20 .. +85 C
Standards	Emission	EN 55022/B
	Immunity	ETS 300 342
	Safety	EN 60950
	Izolation	EN 60747
Inputs/outputs	2x counter	Max. 100 Hz, ratio max. 1:10
	2x analogy inputs	0 .. 20 mA, R <sub>in</sub> 100 Ohms
	2x binary inputs	reed contact
	1x output (open collector)	100 mA
Others	Voltage resistance	Permanent
	Sleeping mode	Controlled

### 2.4.1 Analogy input

On analogy input it detected current, converted to digital 10-bits value and modified by multiplicative and additive constant. Next the value is averaged on user settings and stored to PC memory. The basic range of input current is 0 – 20 mA at input resistance 100 Ω.

Equal of value is:

$$((12 - \text{bit. value} + \text{addit. constant}) * \text{multiplic. constant}) / 1000$$

The sample period on analogy inputs is adjustable in range 0 ÷ 65535 seconds. At value 0 it is sampling once per second and measurement circuit is permanent switch on. At sampling it is possible to set time of measurement circuit switch from 16 ms to 375 ms.

On the basis of signal change about bigger value then setting upper/lower limit is generated alarm. This alarm at defined settings of the GSM Datalogger DA4 generates message with values of the all active signals and send it to defined target. The alarm end is on the basis of bigger/lower signal change about set hysteresis than is upper/lower limit.

### 2.4.2 Binary input

The binary input is potential-free contact which is 8 x per second sampling and sampling time is 1/64 seconds. For binary inputs is possible to set active level either log. 0 or log. 1. Choice active level can generate alarm.

### 2.4.3 Counter input

The counter inputs are meters maximal to 100 Hz. The ratio impulses on input can be maximal 1:10, that means the impulse width mustn't be lower than 1/10 signal period.

At lower width it isn't guaranteed the true evaluation of the metered signal. For metering of small frequencies (about mHz) it is important set the multiplicative constant which multiples metering frequency (flow) because of true evaluation.

On the basis of signal change about bigger value then setting frequency upper limit is generated alarm. Alarm is possible send after time after which upper limit must be overrun.

In case that it isn't any change on input, it is possible to define time after which the value on input will zeroes.

## 2.4.4 Binary output

The binary output is realized by transistor with open collector. In inactive state (log 0) the transistor no transfer and is as switch off. In active state (log. 1) is transistor switch on and connect signal on ground (GND).

Maximal switching current on output is 100 mA. Maximal voltage which can be on transistor collector is power supply voltage of the GSM Datalogger DA4.

The impulse length is possible set in range  $125 \div 8000$  ms which is possible to send on output after impulses number setting ( $1 \div 65535$ ) on input BIN1/CNT1.



**In sleep mode the all inputs and outputs values are metered and controlled.**

## 2.5. Connector connection on the modem

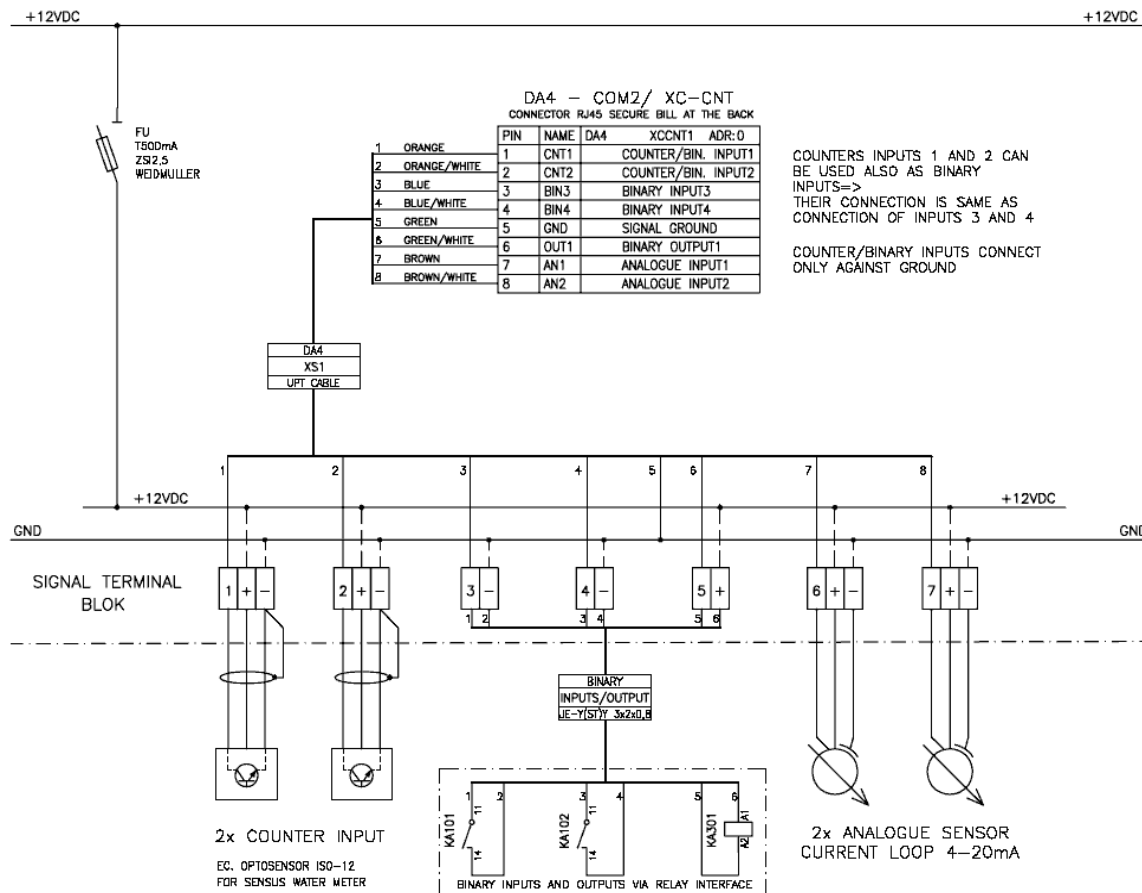
The connector is places on appropriate modem, the expansion port CNT is determine for signal processing.

RJ45 panel socket

Pin number	Signal mark	Description	Direction
1	BIN1/CNT1	Binary input/counter input	Input
2	BIN2/CNT2	Binary input/counter input	Input
3	BIN3	Binary input	Input
4	BIN4	Binary input	Input
5	GND	Signal ground	
6	OUT1	Binary output (open collector)	Output
7	AN1	Analogy input	Input
8	AN2	Analogy input	Input



Typical connection of DA-4 measuring circuits for example:





## 2.6. XC-CNT protocol

To enable datalogger functionality must be selected protocol XC-CNT on interface PORT 2. This protocol is used to read internat datalogger buffer of expander board XC-CNT. Data is archived to backuped modem RAM, sending by one of implemented protocols and control of main power supply in power management mode.

## 2.7. Available communication protocols

Using XC-CNT protocol parameter „RF channel protocol“ can be choosed a number of communication protocols. List of protocols:

### RDS92

- data sending by message code 0x30
- remote XC-CNT configuration
- remote XC-CNT counters settings
- digital output remote control
- data logger reading, when power management is not active
- maximum message length 2048 B (1000 B for GPRS)

### MODBUS RTU master

- data sending by message code 0x10 (write registers)
- maximum message length 255 B

### MODBUS RTU slave

- data logger reading by message code 0x03 (read registers)
- maximum message length 255 B

### MODBUS ASCII slave

- possibility of port firmware configuration

### IEC 60870-5-104

- data sending by telegrams type M\_SP\_TB\_1, M\_ME\_TF\_1 and M\_IT\_TB\_1
- telegrams processing type C\_IC\_NA\_1 and C\_CS\_NA\_1
- outputs control by telegrams C\_SC\_NA\_1 or C\_SC\_TA\_1
- data encapsuling into TCP or ARNEP

### MyIO

- data sending by HTTP protocol
- remote XC-CNT configuration
- digital output remote control

### SMS

- data sending by SMS
- maximum message length 160 characters

## 2.8. Recommended settings for testing

Parameter	Settings
Sleep mode	NO
Samples period storing	1 min
Wake-up period	0 min
Period between communications	1 min
ANx – sample period	0 sec

## 2.9. XC-CNT/RDS92 protocol description

The DA4 automatically sends all logs to dispatching by message with 0x30 code after defined time (the DA4 logs request about storage). The dispatching confirms every logging by message with 0x31 code (answer on request about the DA4 logs storage) in which it can specify time, after which the DA4 will stay in receive yet. In case of need the dispatching have possibility to send message with 0x06 code (data request) or 0x08 code (data logging request) for snapping or the DA4 parameters set up.

### Request about the DA4 logs storage

1	1	2	1	1	1
Type	Address	Length	Code	PIN	RecLen

2	4	2	2	2	2
ID	Time	Alarms	DCVoltage	BIN	AN1

2	4	2	2	2	2
AN2	CNT1	CNT1FAct	CNT1FAvg	CNT1FMin	CNT1FMax

4	2	2	2	2	2
CNT2	CNT2FAct	CNT2FAvg	CNT2FMin	CNT2FMax	ACVoltage

2	2	2	2	2	2
Temperature	CIO1	CIO2	CIO3	CIO4	CIO5

8 to 54	8 to 54	...	1
2. log	3. log	...	Sum

*Type* – RDS92 message type (1 byte). 0x44 always.

*Address* – station interface address (1 byte).

*Length* – RDS92 message data part length (2 bytes, lower first).

*Code* – request code about the DA4 logs storage (1 byte). 0x30 always.

*PIN* – packet identification number (1 byte).

*RecLen* – one log length (1 byte).

- 8 bytes – every log contents ID to Alarms array
- 16 bytes – every log contents ID to AN2 array
- 28 bytes – every log contents ID to CNT1FMax array
- 40 bytes – every log contents ID to CNT2FMax array
- 54 bytes – every log contents ID to CIO5 array

*ID* – log number (2 bytes, higher first).

*Time* – time stamp – seconds number from 1.1.1970 (4 bytes, higher first).

*Alarms* – alarms actual state bits array (2 bytes, higher first).

- *bit 0* – active level on input BIN1
- *bit 1* – active level on input BIN2
- *bit 2* – active level on input BIN3
- *bit 3* – active level on input BIN4
- *bit 4* – analogy input upper limit overrun AN1
- *bit 5* – analogy input lower limit overrun AN1
- *bit 6* – analogy input upper limit overrun AN2
- *bit 7* – analogy input lower limit overrun AN2
- *bit 8* – limit frequency overrun CNT1
- *bit 9* – limit frequency overrun CNT2
- *bit 10* – active level on input CIO1
- *bit 11* – active level on input CIO2
- *bit 12* – active level on input CIO3
- *bit 13* – active level on input CIO4
- *bit 14* – active level on input CIO5
- *bit 15* – power supply failure

*DCVoltage* – power supply in tens mV (2 bytes, higher first).

*BIN* – binary inputs states (2 bytes, higher first).

- *bit 0* – level on input BIN1
- *bit 1* – level on input BIN2
- *bit 2* – level on input BIN3
- *bit 3* – level on input BIN4
- *bit 6* – level on output BOUT1
- *bit 10* – level on input CIO1
- *bit 11* – level on input CIO2
- *bit 12* – level on input CIO3
- *bit 13* – level on input CIO4
- *bit 14* – level on input CIO5
- *bit 15* – value validity CIO (DCVoltage, ACVoltage, Temperature and CIO1 to CIO5)

*AN1* – analogy input value AN1 (2 bytes, higher first, with marker).

*AN2* – analogy input value AN2 (2 bytes, higher first, with marker).

*CNT1* – counter status CNT1 (4 bytes, higher first).

*CNT1FAct* – counter actual frequency CNT1 (2 bytes, higher first).

*CNT1FAvg* – counter average frequency CNT1 (2 bytes, higher first).

*CNT1FMin* – counter minimal frequency CNT1 (2 bytes, higher first).

*CNT1FMax* – counter maximal frequency CNT1 (2 bytes, higher first).

*CNT2* – counter status CNT2 (4 bytes, higher first).

*CNT2FAct* – counter actual frequency CNT2 (2 bytes, higher first).

*CNT2FAvg* – counter average frequency CNT2 (2 bytes, higher first).

*CNT2FMin* – counter minimal frequency CNT2 (2 bytes, higher first).

*CNT2FMax* – counter maximal frequency CNT2 (2 bytes, higher first).

*ACVoltage* – line voltage in tens mV (2 bytes, higher first).

*Temperature* – station temperature in decimals °C (2 bytes, higher first, with marker).

*CIO1* – analogy input value CIO1 (2 bytes, higher first).

*CIO2* – analogy input value CIO2 (2 bytes, higher first).

*CIO3* – analogy input value CIO3 (2 bytes, higher first).

*CIO4* – analogy input value CIO4 (2 bytes, higher first).

*CIO5* – analogy input value CIO5 (2 bytes, higher first).

*Sum* – RDS92 message check sum (1 byte).

## Answer on request about the DA4 logs storage

1	1	2	1	1	1
Type	Address	Length	Code	PIN	Time

1
Sum

*Type* – RDS92 message type (1 byte). 0x44 always.

*Address* – interface station address (1 byte).

*Length* – RDS92 message data part length (2 bytes, lower first). 0x03 always.

*Code* – confirmation code of the DA4 logs storage (1 byte). 0x31 always.

*PIN* – confirmations packet identification number (1 byte).

*Time* – seconds number after which the DA4 will stay in receive after confirmation receiving (1 byte).

*Sum* – RDS92 message check sum (1 byte).

## Data request

1	1	2	1	2	2
Type	Address	Length	Code	BlockCount	BlockAdr1

2	...	2	2	...	1
BlockLen1	...	BlockAdrX	BlockLenX	...	Sum

*Type* – RDS92 message type (1 byte). 0x44 always.

*Address* – interface station address (1 byte).

*Length* – RDS92 message data part length (2 bytes, lower first).

*Code* – data request code (1 byte). 0x06 always.

*BlockCount* – block number (2 bytes, higher first).

*BlockAdr1* – first block start address (2 bytes, higher first).

*BlockLen1* – first block length (2 bytes, higher first).

*BlockAdrX* – X-th block start address (2 bytes, higher first).

*BlockLenX* – X-th block length (2 bytes, higher first).

*Sum* – RDS92 message check sum (1 byte).

## Answer on data request

1	1	2	1	2	2
Type	Address	Length	Code	BlockCount	BlockAdr1

2	N	...	2	2	N
BlockLen1	Data1	...	BlockAdrX	BlockLenX	DataX

...	1
...	Sum

*Type* – RDS92 message type (1 byte). 0x44 always.  
*Address* – interface station address (1 byte).  
*Length* – RDS92 message data part length (2 bytes, lower first).  
*Code* – Data request answer code (1 byte). 0x07 always.  
*BlockCount* – block number (2 bytes, higher first).  
*BlockAdr1* – first block start address (2 bytes, higher first).  
*BlockLen1* – first block length (2 bytes, higher first).  
*Data1* – first block data (N bytes).  
*BlockAdrX* – X-th block start address (2 bytes, higher first).  
*BlockLenX* – X-th block length (2 bytes, higher first).  
*DataX* – X-th block length (N bytes).  
*Sum* – RDS92 message check sum (1 byte).

## Data login request

1	1	2	1	2	2
Type	Address	Length	Code	BlockCount	BlockAdr1

2	N	...	2	2	N
BlockLen1	Data1	...	BlockAdrX	BlockLenX	DataX

...	1
...	Sum

*Type* – RDS92 message type (1 byte). 0x44 always.  
*Address* – interface station address (1 byte).  
*Length* – RDS92 message data part length (2 bytes, lower first).  
*Code* – request code about data login (1 byte). 0x08 always.  
*BlockCount* – block number (2 bytes, higher first).  
*BlockAdr1* – first block start address (2 bytes, higher first).  
*BlockLen1* – first block length (2 bytes, higher first).  
*Data1* – first block data (N bytes).  
*BlockAdrX* – X-th block start address (2 bytes, higher first).  
*BlockLenX* – X-th block length (2 bytes, higher first).  
*DataX* – X-th block length (N bytes).  
*Sum* – RDS92 message check sum (1 byte).

## Answer on data login request

1	1	2	1	2	2
Type	Address	Length	Code	BlockCount	BlockAdr1

2	N	...	2	2	N
BlockLen1	Data1	...	BlockAdrX	BlockLenX	DataX

...	1
...	Sum

*Type* – RDS92 message type (1 byte). 0x44 always.  
*Address* – interface station address (1 byte).  
*Length* – RDS92 message data part length (2 bytes, lower first).

*Code* – request code about data loggin (1 byte). 0x09 always.  
*BlockCount* – block number (2 bytes, higher first).  
*BlockAdr1* – first block start address (2 bytes, higher first).  
*BlockLen1* – first block length (2 bytes, higher first).  
*Data1* – first block data (N bytes).  
*BlockAdrX* – X-th block start address (2 bytes, higher first).  
*BlockLenX* – X-th block length (2 bytes, higher first).  
*DataX* – X-th block length (N bytes).  
*Sum* – RDS92 message check sum (1 byte).

## The DA4 addresses space

Address	Length	Access	Description
0x0200	1	-/W	binary output control
0x0500	4	-/W	counter status set up CNT1
0x0600	4	-/W	counter status set up CNT2
0x1000	4	R/-	actual log – ID
0x1004	4	R/-	actual log – Time
0x1008	2	R/-	actual log – Alarms
0x100A	2	R/-	actual log – DCVoltage *
0x100C	2	R/-	actual log – BIN *
0x100E	2	R/-	actual log – AN1
0x1010	2	R/-	actual log – AN2
0x1012	4	R/-	actual log – CNT1
0x1016	2	R/-	actual log – CNT1Freq
0x1018	2	R/-	actual log – CNT1FreqAvg
0x101A	2	R/-	actual log – CNT1FreqMin
0x101C	2	R/-	actual log – CNT1FreqMax
0x101E	4	R/-	actual log – CNT2
0x1022	2	R/-	actual log – CNT2Freq
0x1024	2	R/-	actual log – CNT2FreqAvg
0x1026	2	R/-	actual log – CNT2FreqMin
0x1028	2	R/-	actual log – CNT2FreqMax
0x102A	2	R/-	actual log – ACVoltage *
0x102C	2	R/-	actual log – Temperature *
0x102E	2	R/-	actual log – CIO1 *
0x1030	2	R/-	actual log – CIO2 *

Address	Length	Access	Description
0x1032	2	R/-	actual log – CIO3 *
0x1034	2	R/-	actual log – CIO4 *
0x1036	2	R/-	actual log – CIO5 *
0x1038	8	R/-	actual log – reservation
0x1040	64	R/-	2. log
0x1080	64	R/-	3. log
...	...	...	...
0xEFC0	64	R/-	896. log
0xF000	1	R/W	sign bits array bit 0 – sleep mode bit 1 – send all values CIO bit 2 – send SMS behind communication failure bit 3 – send alarms status only bit 4 – send alarm end at once
0xF001	2	R/W	sample storage period [min]
0xF003	2	R/W	wake up period [min]
0xF005	2	R/W	period between communications [min]
0xF007	2	R/W	permit alarms <ul style="list-style-type: none"> <li>bit 0 – active level on input BIN1</li> <li>bit 1 – active level on input BIN2</li> <li>bit 2 – active level on input BIN3</li> <li>bit 3 – active level on input BIN4</li> <li>bit 4 – analogy input upper limit overrun AN1</li> <li>bit 5 – analogy input lower limit overrun AN1</li> <li>bit 6 – analogy input upper limit overrun AN2</li> <li>bit 7 – analogy input lower limit overrun AN2</li> <li>bit 8 – limit frequency overrun CNT1</li> <li>bit 9 – limit frequency overrun CNT2</li> <li>bit 10 – active level on input CIO1</li> <li>bit 11 – active level on input CIO2</li> <li>bit 12 – active level on input CIO3</li> <li>bit 13 – active level on input CIO4</li> <li>bit 14 – active level on input CIO5</li> <li>bit 15 – power supply failure</li> </ul>
0xF009	1	R/W	binary inputs negative logical <ul style="list-style-type: none"> <li>bit 0 – input BIN1</li> </ul>

Address	Length	Access	Description
			<ul style="list-style-type: none"> <li>• bit 1 – input BIN2</li> <li>• bit 2 – input BIN3</li> <li>• bit 3 – input BIN4</li> </ul>
0xF00A	2	R/W	AN1 - sampling period [sec]
0xF00C	2	R/W	AN1 - multiplicative constant (with marker)
0xF00E	2	R/W	AN1 - additive constant (with marker)
0xF010	2	R/W	AN1 - hysteresis value (with marker)
0xF012	2	R/W	AN1 - lower limit (with marker)
0xF014	2	R/W	AN1 - upper limit (with marker)
0xF016	2	R/W	AN2 - sampling period [sec]
0xF018	2	R/W	AN2 - multiplicative constant (with marker)
0xF01A	2	R/W	AN2 - additive constant (with marker)
0xF01C	2	R/W	AN2 - hysteresis value (with marker)
0xF01E	2	R/W	AN2 - lower limit (with marker)
0xF020	2	R/W	AN2 - upper limit (with marker)
0xF022	2	R/W	CNT1 - multiplicative constant
0xF024	2	R/W	CNT1 - upper limit
0xF026	2	R/W	CNT1 - limit overrun time [sec]
0xF028	1	R/W	CNT1 - time for measuring reset [sec]
0xF029	2	R/W	CNT2 - multiplicative constant
0xF02B	2	R/W	CNT2 - upper limit
0xF02D	2	R/W	CNT2 - limit overrun time [sec]
0xF02F	1	R/W	CNT2 - time for measuring reset [sec]
0xF030	1	R/W	bits 7-3: AN1 - measuring circuit switch time on <ul style="list-style-type: none"> <li>• 0 → 1/64 sec</li> <li>• 1 → 2/64 sec</li> <li>• ...</li> <li>• 30 → 31/64 sec</li> </ul> bits 2-0: AN1 - samples number for averaging <ul style="list-style-type: none"> <li>• 0 → 1 sample</li> <li>• 1 → 2 samples</li> <li>• 2 → 4 samples</li> </ul>



Address	Length	Access	Description
			<ul style="list-style-type: none"> <li>4 → 8 samples</li> <li>5 → 16 samples</li> </ul>
0xF031	1	R/W	bits 7-3: AN2 - measuring circuit switch time on <ul style="list-style-type: none"> <li>0 → 1/64 sec</li> <li>1 → 2/64 sec</li> <li>...</li> <li>30 → 31/64 sec</li> </ul> bits 2-0: AN2 - samples number for averaging <ul style="list-style-type: none"> <li>0 → 1 sample</li> <li>1 → 2 samples</li> <li>2 → 4 samples</li> <li>4 → 8 samples</li> <li>5 → 16 samples</li> </ul>
0xF032	1	R/W	communication repeat period [min]
0xF033	1	R/W	data sending attempts number
0xF034	1	R/W	active mode time [min]
0xF035	1	R/W	quiescent level of binary outputs <ul style="list-style-type: none"> <li>bit 0 – output OUT1</li> </ul>
0xF036	2	R/W	dispenser – impulse number on input BIN1/CNT1
0xF038	1	R/W	dispenser – impulse lenght on output OUT1 [1/8 sec]
0xFF00	2	-/W	time on which the DA4 will stay on receiving yet

\* CIO value validity is indicates by BIN array 15th bit.

## 2.10. XC-CNT/MODBUS RTU master protocol description

The DA4 automatically sends all logs to dispatching by message 0x10 code (entry values to more registers) after defined time and awaits appropriate confirmation from dispatching.

### DA4 logs storage request

1	1	2	2	1	2
Address	FC	RN	RC	BC	RecLen

2	4	2	2	2	2
ID	Time	Alarms	DCVoltage	BIN	AN1

2	4	2	2	2	2
AN2	CNT1	CNT1FAct	CNT1FAvg	CNT1FMin	CNT1FMax

4	2	2	2	2	2
CNT2	CNT2FAct	CNT2FAvg	CNT2FMin	CNT2FMax	ACVoltage

2	2	2	2	2	40
Temperature	CIO1	CIO2	CIO3	CIO4	CIO5

2
CRC

*Address* – dispatching address (1 byte)

*FC* – function code (2 bytes, higher first). 0x10 always.

*RN* – referential number (2 bytes, higher first). It specifies the data space start in which the data are written. Every master have dedicated space of the 256 registers where the first space register has number equal 256-multiple of the master address.

*RC* – registers number (2 bytes, higher first).

*BC* – bytes number (1 bytes).

*RecLen* – log length (1 byte).

- 8 bytes – every log contents ID to Alarms array
- 16 bytes – every log contents ID to AN2 array
- 28 bytes – every log contents ID to CNT1FMax array
- 40 bytes – every log contents ID to CNT2FMax array
- 54 bytes – every log contents ID to CIO5 array

*ID* – log number (2 bytes, higher first).

*Time* – time stamp – seconds number from 1.1.1970 (4 bytes, higher first).

*Alarms* – alarms actual state bits array (2 bytes, higher first).

- *bit 0* – active level on input BIN1
- *bit 1* – active level on input BIN2
- *bit 2* – active level on input BIN3
- *bit 3* – active level on input BIN4
- *bit 4* – analogy input upper limit overrun AN1
- *bit 5* – analogy input lower limit overrun AN1
- *bit 6* – analogy input upper limit overrun AN2
- *bit 7* – analogy input lower limit overrun AN3
- *bit 8* – limit frequency overrun CNT1
- *bit 9* – limit frequency overrun CNT2
- *bit 10* – active level on input CIO1
- *bit 11* – active level on input CIO2
- *bit 12* – active level on input CIO3
- *bit 13* – active level on input CIO4
- *bit 14* – active level on input CIO5
- *bit 15* – power supply failure

*DCVoltage* – power supply in tens mV (2 bytes, higher first).

*BIN* – binary inputs states (2 bytes, higher first).

- *bit 0* – level on input BIN1
- *bit 1* – level on input BIN2
- *bit 2* – level on input BIN3
- *bit 3* – level on input BIN4
- *bit 6* – level on output BOUT1
- *bit 10* – level on input CIO1

- *bit 11* – level on input CIO2
- *bit 12* – level on input CIO3
- *bit 13* – level on input CIO4
- *bit 14* – level on input CIO5
- *bit 15* – value validity CIO (DCVoltage, ACVoltage, Temperature a CIO1 to CIO5)

*AN1* – analogy input value AN1 (2 bytes, higher first, with marker).

*AN2* – analogy input value AN2 (2 bytes, higher first, with marker).

*CNT1* – counter status CNT1 (4 bytes, higher first).

*CNT1FAct* – counter actual frequency CNT1 (2 bytes, higher first).

*CNT1FAvg* – counter average frequency CNT1 (2 bytes, higher first).

*CNT1FMin* – counter minimal frequency CNT1 (2 bytes, higher first).

*CNT1FMax* – counter maximal frequency CNT1 (2 bytes, higher first).

*CNT2* – counter status CNT2 (4 bytes, higher first).

*CNT2FAct* – counter actual frequency CNT2 (2 bytes, higher first).

*CNT2FAvg* – counter average frequency CNT2 (2 bytes, higher first).

*CNT2FMin* – counter minimal frequency CNT2 (2 bytes, higher first).

*CNT2FMax* – counter maximal frequency CNT2 (2 bytes, higher first).

*ACVoltage* – line voltage in tens mV (2 bytes, higher first).

*Temperature* – station temperature in decimals °C (2 bytes, higher first, with marker).

*CIO1* – analogy input value CIO1 (2 bytes, higher first).

*CIO2* – analogy input value CIO2 (2 bytes, higher first).

*CIO3* – analogy input value CIO3 (2 bytes, higher first).

*CIO4* – analogy input value CIO4 (2 bytes, higher first).

*CIO5* – analogy input value CIO5 (2 bytes, higher first).

*CRC* – 16-bit check sum of data packet (2 bytes).

## Answer on request about the DA4 logs storage

1	1	2	2	2
Address	FC	RN	RC	CRC

*Address* – dispatching address (1 byte)

*FC* – function code (2 bytes, higher first). 0X10 always.

*RN* – referential number (2 bytes, higher first).

*RC* – registers number (2 bytes, higher first).

*CRC* – 16-bit check sum of data packet (2 bytes).

## 2.11. XC-CNT/MODBUS RTU slave protocol description

The DA4 automatically stores the measuring data to its operation memory which the dispatching can reads by message with 0x03 code (reads of more registers values).

### The DA4 addresses space

Address	Access	Description
0x1000	R/-	actual log – upper 16 bits of the log number
0x1001	R/-	actual log – lower 16 bits of the log number
0x1002	R/-	actual log – upper 16 bits of the time stamp
0x1003	R/-	actual log – lower 16 bits of the time stamp
0x1004	R/-	actual log – alarms status <ul style="list-style-type: none"> <li>• bit 0 – active level on input BIN1</li> <li>• bit 1 – active level on input BIN2</li> <li>• bit 2 – active level on input BIN3</li> <li>• bit 3 – active level on input BIN4</li> <li>• bit 4 – analogy input upper limit overrun AN1</li> <li>• bit 5 – analogy input lower limit overrun AN1</li> </ul>

Address	Access	Description
		<ul style="list-style-type: none"> <li>• bit 6 – analogy input upper limit overrun AN2</li> <li>• bit 7 – analogy input lower limit overrun AN2</li> <li>• bit 8 – limit frequency overrun CNT1</li> <li>• bit 9 – limit frequency overrun CNT2</li> <li>• bit 10 – active level on input CIO1</li> <li>• bit 11 – active level on input CIO2</li> <li>• bit 12 – active level on input CIO3</li> <li>• bit 13 – active level on input CIO4</li> <li>• bit 14 – active level on input CIO5</li> <li>• bit 15 – power supply failure</li> </ul>
0x1005	R/-	actual log – power supply in tens mV *
0x1006	R/-	actual log – binary inputs states <ul style="list-style-type: none"> <li>• bit 0 – input BIN1</li> <li>• bit 1 – input BIN2</li> <li>• bit 2 – input BIN3</li> <li>• bit 3 – input BIN4</li> <li>• bit 6 – level on output BOUT1</li> <li>• bit 10 – level on input CIO1 *</li> <li>• bit 11 – level on input CIO2 *</li> <li>• bit 12 – level on input CIO3 *</li> <li>• bit 13 – level on input CIO4 *</li> <li>• bit 14 – level on input CIO5 *</li> <li>• bit 15 – validity of CIO value</li> </ul>
0x1007	R/-	actual log – precalculate value AN1 (with marker)
0x1008	R/-	actual log – precalculate value AN2 (with marker)
0x1009	R/-	actual log – upper 16 bits CNT1
0x100A	R/-	actual log – lower 16 bits
0x100B	R/-	actual log – actual frequency CNT1
0x100C	R/-	actual log – average frequency CNT1
0x100D	R/-	actual log – minimal frequency CNT1
0x100E	R/-	actual log – maximal frequency CNT1
0x100F	R/-	actual log – upper 16 bits CNT2
0x1010	R/-	actual log – lower 16 bits CNT2
0x1011	R/-	actual log – actual frequency CNT2
0x1012	R/-	actual log – average frequency CNT2
0x1013	R/-	actual log – minimal frequency CNT2
0x1014	R/-	actual log – maximal frequency CNT2

Address	Access	Description
0x1015	R/-	actual log – line voltage in tens mV *
0x1016	R/-	actual log – station temperature in decimals °C *
0x1017	R/-	actual log – analogy input value CIO1 *
0x1018	R/-	actual log – analogy input value CIO2 *
0x1019	R/-	actual log – analogy input value CIO3 *
0x101A	R/-	actual log – analogy input value CIO4 *
0x101B	R/-	actual log – analogy input value CIO5 *
0x101C	R/-	actual log – reserve
0x101D	R/-	actual log – reserve
0x101E	R/-	actual log – reserve
0x101F	R/-	actual log – reserve
0x1020	R/-	2. log
0x1040	R/-	3. log
...	...	...
0xAFE0	R/-	1280. log

\* CIO value validity is indicates by BIN array 15th bit.

## 2.12. XC-CNT MODBUS ASCII slave protocol description

The XC-CNT MODBUS ASCII slave protocol is communication protocol of firmware the expansion port CNT board. By the help of this protocol the station configures board software, reads her buffer, controls binary output and switch main station supply off.

The expansion port CNT communicates by this protocol with bit rate 9600 bit/s (8N1).

### Address space

Address	Access	Description
0x0000	R/-	Firmware type
0x0001	R/-	Upper 16 bits of firmware version
0x0002	R/-	Lower 16 bits of firmware version
0x0003	R/-	Supports firmware characteristics <ul style="list-style-type: none"> <li>• bit 0 – analogy input AN1</li> <li>• bit 1 – analogy input AN2</li> <li>• bit 2 – counter input CNT1</li> <li>• bit 3 – counter input CNT2</li> <li>• bit 4 – binary input BIN1</li> <li>• bit 5 – binary input BIN2</li> <li>• bit 6 – binary input BIN3</li> <li>• bit 7 – binary input BIN4</li> <li>• bit 8 – binary output OUT1</li> <li>• bit 9 – automatic feeder control</li> <li>• bit 10 – full duplex counter CNT1/CNT2</li> </ul>
0x0004	R/-	Maximal logs number in buffer
0x0005	R/W	Marker of log launching and alarms work
0x0006	R/W	Upper 16 bits of seconds number from 1.1.1970
0x0007	R/W	Lower 16 bits of seconds number from 1.1.1970
0x0008	R/W	Upper 16 bits of log actual number
0x0009	R/W	Lower 16 bits of log actual number
0x000A	R/-	Alarms actual status
0x0100	R/-	Binary inputs status
0x0200	R/W	Binary outputs status
0x0300	R/-	Recalculate value of analogy input AN1 (with sign)
0x0400	R/-	Recalculate value of analogy input AN2 (with sign)
0x0500	R/W	Upper 16 bits of counter CNT1 value

0x0501	R/W	Lower 16 bits of counter CNT1 value
0x0502	R/-	Prompt frequency CNT1
0x0503	R/-	Average frequency CNT1
0x0504	R/-	Minimal frequency CNT1
0x0505	R/-	Maximal frequency CNT1
0x0601	R/W	Upper 16 bits of counter CNT2 value
0x0601	R/W	Lower 16 bits of counter CNT2 value
0x0602	R/-	Prompt frequency CNT2
0x0603	R/-	Average frequency CNT2
0x0604	R/-	Minimal frequency CNT2
0x0605	R/-	Maximal frequency CNT2
0x0F00	R/-	0x0000 always
0x0F01	R/-	0x0000 always
0x0F02	R/-	Upper 16 bits of seconds number from 1.1.1970
0x0F03	R/-	Lower 16 bits of seconds number from 1.1.1970
0x0F04	R/-	Alarms status <ul style="list-style-type: none"> <li>• bit 0 – active level on input BIN1</li> <li>• bit 1 – active level on input BIN2</li> <li>• bit 2 – active level on input BIN3</li> <li>• bit 3 – active level on input BIN4</li> <li>• bit 4 – analogy input lower limit overrun AN1</li> <li>• bit 5 – analogy input upper limit overrun AN1</li> <li>• bit 6 – analogy input lower limit overrun AN2</li> <li>• bit 7 – analogy input upper limit overrun AN2</li> <li>• bit 8 – limit frequency overrun CNT1</li> <li>• bit 9 – limit frequency overrun CNT2</li> </ul>
0x0F05	R/-	Binary inputs status <ul style="list-style-type: none"> <li>• bit 0 – level on input BIN1</li> <li>• bit 1 – level on input BIN2</li> <li>• bit 2 – level on input BIN3</li> <li>• bit 3 – level on input BIN4</li> <li>• bit 6 – level on output BOUT1</li> </ul>
0x0F06	R/-	Recalculate AN1 value (with sign)
0x0F07	R/-	Recalculate AN2 value (with sign)
0x0F08	R/-	Upper 16 bits CNT1
0x0F09	R/-	Lower 16 bits CNT1
0x0F0A	R/-	Prompt frequency CNT1
0x0F0B	R/-	Average frequency CNT1
0x0F0C	R/-	Minimal frequency CNT1

0x0F0D	R/-	Maximal frequency CNT1
0x0F0E	R/-	Upper 16 bits of counter CNT2 value
0x0F0F	R/-	Lower 16 bits of counter CNT2 value
0x0F10	R/-	Prompt frequency CNT2
0x0F11	R/-	Average frequency CNT2
0x0F12	R/-	Minimal frequency CNT2
0x0F13	R/-	Maximal frequency CNT2
0x1000	R/-	1. log – upper 16 bits of log number
0x1001	R/-	1. log – lower 16 bits of log number
0x1002	R/-	1. log – upper 16 bits of time stamps
0x1003	R/-	1. log – lower 16 bits of time stamps
0x1004	R/-	1. log – alarms status
0x1005	R/-	1. log – binary inputs status
0x1006	R/-	1. log – recalculate value AN1 (with sign)
0x1007	R/-	1. log – recalculate value AN2 (with sign)
0x1008	R/-	1. log – upper 16 bits CNT1
0x1009	R/-	1. log – lower 16 bits CNT1
0x100A	R/-	1. log – prompt frequency CNT1
0x100B	R/-	1. log – average frequency CNT1
0x100C	R/-	1. log – minimal frequency CNT1
0x100D	R/-	1. log – maximal frequency CNT1
0x100E	R/-	1. log – upper 16 bits of counter CNT2 value
0x100F	R/-	1. log – lower 16 bits of counter CNT2 value
0x1010	R/-	1. log – prompt frequency CNT2
0x1011	R/-	1. log – average frequency CNT2
0x1012	R/-	1. log – minimal frequency CNT2
0x1013	R/-	1. log – maximal frequency CNT2
0x1100	R/-	2. log
0x1200	R/-	3. log
...	R/-	...
0xEF00	R/-	224. log
0xF000	-/W	Samples stores period [min]



0xF001	-/W	<p>Allowed:</p> <ul style="list-style-type: none"> <li>• bit 0 – active level on input BIN1</li> <li>• bit 1 – active level on input BIN2</li> <li>• bit 2 – active level on input BIN3</li> <li>• bit 3 – active level on input BIN4</li> <li>• bit 4 – analogy input AN1 lower limit overrun</li> <li>• bit 5 – analogy input AN1 upper limit overrun</li> <li>• bit 6 – analogy input AN2 lower limit overrun</li> <li>• bit 7 – analogy input AN2 upper limit overrun</li> <li>• bit 8 – limit frequency CNT1 overrun</li> <li>• bit 9 – limit frequency CNT2 overrun</li> </ul>
0xF100	-/W	<p>Binary inputs negative logical</p> <ul style="list-style-type: none"> <li>• bit 0 – input BIN1</li> <li>• bit 1 – input BIN2</li> <li>• bit 2 – input BIN3</li> <li>• bit 3 – input BIN4</li> </ul>
0xF200	-/W	<p>Binary outputs normal level</p> <ul style="list-style-type: none"> <li>• bit 0 – output OUT1</li> </ul>
0xF201	-/W	Feeder – impulse number on input BIN1/CNT1
0xF202	-/W	Feeder – impulse length on output OUT1 [1/8 sec]
0xF300	-/W	AN1 – samples period [sec]
0xF301	-/W	AN1 – multiplicative constant (with sign)
0xF302	-/W	AN1 – additive constant (with sign)
0xF303	-/W	AN1 – hysteresis value (with sign)
0xF304	-/W	AN1 – lower limit (with sign)
0xF305	-/W	AN1 – upper limit (with sign)
0xF306	-/W	<p>bits 7-3:</p> <p>AN1 – metering circuit switch time</p> <ul style="list-style-type: none"> <li>• 0 → 1/64 sec</li> <li>• 1 → 2/64 sec</li> <li>• ...</li> <li>• 30 → 31/64 sec</li> </ul> <p>bits 2-0:</p> <p>AN1 – samples number for average</p> <ul style="list-style-type: none"> <li>• 0 → 1 sample</li> <li>• 1 → 2 samples</li> <li>• 2 → 4 samples</li> <li>• 4 → 8 samples</li> <li>• 5 → 16 samples</li> </ul>

0xF400	-/W	AN2 – samples period [sec]
0xF401	-/W	AN2 – multiplicative constant (with sign)
0xF402	-/W	AN2 – additive constant (with sign)
0xF403	-/W	AN2 – hysteresis value (with sign)
0xF404	-/W	AN2 – lower limit (with sign)
0xF405	-/W	AN2 – upper limit (with sign)
0xF406	-/W	bits 7-3: AN2 – metering circuit switch time <ul style="list-style-type: none"> <li>• 0 → 1/64 sec</li> <li>• 1 → 2/64 sec</li> <li>• ...</li> <li>• 30 → 31/64 sec</li> </ul> bits 2-0: AN2 – samples number for average <ul style="list-style-type: none"> <li>• 0 → 1 sample</li> <li>• 1 → 2 samples</li> <li>• 2 → 4 samples</li> <li>• 4 → 8 samples</li> <li>• 5 → 16 samples</li> </ul>
0xF500	-/W	CNT1 – multiplicative constant
0xF501	-/W	CNT1 – upper limit
0xF502	-/W	CNT1 – time of limit overrun [sec]
0xF503	-/W	CNT1 – time for metering reset [sec]
0xF600	-/W	CNT2 – multiplicative constant
0xF601	-/W	CNT2 – upper limit
0xF602	-/W	CNT2 – time of limit overrun [sec]
0xF603	-/W	CNT2 – time for metering reset [sec]
0xFFFF	-/W	Switch main supply off on set time [min]

## 2.13. XC-CNT/IEC 60870-5-104 protocol description

The DA4 automatically sends all logs to dispatching in M\_SP\_TB\_1, M\_ME\_TF\_1 and M\_IT\_TB\_1 types telegrams after connection established. The DA4 can work up received commands C\_IC\_NA\_1 (general inquiry), C\_CS\_NA\_1 (time synchronization), C\_SC\_NA\_1 (1-bit command without time) and C\_SC\_TA\_1 (1-bit command with time).

## Data points

IOA	Type	Description
101	M_SP_TB_1	alarm – active level on input BIN1
102	M_SP_TB_1	alarm – active level on input BIN2
103	M_SP_TB_1	alarm – active level on input BIN3
104	M_SP_TB_1	alarm – active level on input BIN4
105	M_SP_TB_1	alarm – analogy input upper limit overrun AN1
106	M_SP_TB_1	alarm – analogy input lower limit overrun AN1
107	M_SP_TB_1	alarm – analogy input upper limit overrun AN2
108	M_SP_TB_1	alarm – analogy input lower limit overrun AN2
109	M_SP_TB_1	alarm – limit frequency overrun CNT1
110	M_SP_TB_1	alarm – limit frequency overrun CNT2
201	M_SP_TB_1	input level BIN1
202	M_SP_TB_1	input level BIN2
203	M_SP_TB_1	input level BIN3
204	M_SP_TB_1	input level BIN4
301	M_ME_TF_1	analogy input value AN1
302	M_ME_TF_1	analogy input value AN2
401	M_IT_TB_1	counter status CNT1
402	M_IT_TB_1	counter status CNT2
411	M_ME_TF_1	counter actual frequency CNT1
412	M_ME_TF_1	counter actual frequency CNT2
421	M_ME_TF_1	counter average frequency CNT1
422	M_ME_TF_1	counter average frequency CNT2
431	M_ME_TF_1	counter minimal frequency CNT1
432	M_ME_TF_1	counter minimal frequency CNT2
441	M_ME_TF_1	counter maximal frequency CNT1
442	M_ME_TF_1	counter maximal frequency CNT2
501	M_ME_TF_1	analogy input value CIO1
502	M_ME_TF_1	analogy input value CIO2

IOA	Type	Description
503	M_ME_TF_1	analogy input value CIO3
504	M_ME_TF_1	analogy input value CIO4
505	M_ME_TF_1	analogy input value CIO5
601	M_ME_TF_1	power supply [V]
602	M_ME_TF_1	link voltage [V]
603	M_ME_TF_1	station temperature [°C]

Note.: The quantity of the send data points is depends on XC-CNT module firmware, alarms permit of the singles inputs and parameters “send alarms status only” and “send all values CIO”.

## Commands

IOA	Type	Description
2201	C_SC_NA_1/ C_SC_TA_1	output control OUT1
2501	C_SC_NA_1/ C_SC_TA_1	output control CIO1
2502	C_SC_NA_1/ C_SC_TA_1	output control CIO2
2503	C_SC_NA_1/ C_SC_TA_1	output control CIO3
2504	C_SC_NA_1/ C_SC_TA_1	output control CIO4
2505	C_SC_NA_1/ C_SC_TA_1	output control CIO5

## 2.14. XC-CNT/myIO protocol description

The XC-CNT MyIO protocol is communications protocol of the XC-CNT firmware for data transmission on web dispatching. By the help of this protocol the dispatching software configures the module software, read her buffer, controls binary output and switches off main station power supply.

The XC-CNT MyIO protocol is client/server type. It behaves as client which it connects on dispatching server by the help of TCP connection in periodic time. As transport layer is used HTTP protocol. Dispatching server has the static IP address.

The one communications relation has the following process: the client establish HTTP connection on server and by the help of method POST it send all its data. Server receive data

and it send answer which it has up to 3 independent blocs: confirmation, output set up and configuration. The compulsory is only confirmation block, other blocks the server sends if it is need. In the end the client finish connection and it start count out time to next relation.

## 2.15. XC-CNT/SMS protocol description

The DA4 automatically sends all logs in SMS messages on telephone number after defined time.

### Outgoing SMS format

YYYY-MM-DD hh:mm:ss **A**=alarms **V**=voltage **B1**=bin **B2**=bin **B3**=bin **B4**=bin **A1**=analog  
**A2**=analog **C1**=count,freqact,freqavg,freqmin,freqmax  
**C2**=count,freq,freqavg,freqmin,freqmax

YYYY – year (1900-2036).

MM – month (01-12).

DD – day (01-31).

hh – hours (00-23).

mm – minutes (00-59).

ss – seconds (00-59).

alarms – alarms status in hexadecimal format (0000-FFFF).

- bit 0 – active level on input BIN1
- bit 1 – active level on input BIN2
- bit 2 – active level on input BIN3
- bit 3 – active level on input BIN4
- bit 4 – analogy input upper limit overrun AN1
- bit 5 – analogy input lower limit overrun AN1
- bit 6 – analogy input upper limit overrun AN2
- bit 7 – analogy input lower limit overrun AN2
- bit 8 – limit frequency overrun CNT1
- bit 9 – limit frequency overrun CNT2
- bit 10 – active level on input CIO1
- bit 11 – active level on input CIO2
- bit 12 – active level on input CIO3
- bit 13 – active level on input CIO4
- bit 14 – active level on input CIO5
- bit 15 – power supply failure

voltage – power supply in volts (0.00-21.45).

bin – binary input status (0-1).

analog – precalculate analogy input value (-32768 – 32767).

count – counter status (0-4294967295).

freqact – actual frequency (0-65535).

freqavg – average frequency (0-65535).

freqmin – minimal frequency (0-65535).

freqmax – maximal frequency (0-65535).

Note.: The date, time, alarms status and power supply are sends in SMS always. Other values are sends only if given input is supports by XC - CNT module firmware.

### Example of the send SMS:

2006-01-16 09:15:40 A=0008 V=15.62 B1=1 B2=1 B3=0 A1=35 A2=3527 C1=12614,4,4,3,5

## Configuration

- GPRS connection establishing can disallow by entry empty APN.
- In case of the SMS illegality on some telephones, it is possibility switch the SMS format on 7-bit (only for firmware from 16.10.2007 and older)

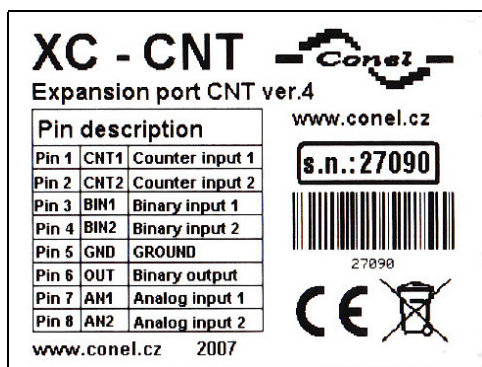
## 2.16. Standard accessories

1. Compliance certificate
2. Complaint procedure
3. Warranty
4. User manual

## 2.17. Product marking

Marking	Supply	Other
Expansion port CNT	Internal	Inputs protection against overload, low power mode

## 2.18. Production label



### 3. Links to related products of the manufacturer

Related products and materials with a reference can be found on the manufacturer's website – Conel company:

[www.conel.cz](http://www.conel.cz)

#### 3.1 *Products*

**CGU 04i** – GPRS modem.

**UR 5** – UMTS router.

**ER 75i** – EDGE router.

**CDL 800** – Radiomodem.

**CDL 400** – Radiomodem.

### 4. Complaints procedure

**Dear customer,**

The product you have purchased had passed manufacturer's tests and its functions had been checked by our technician before sale. In case any defect shows up during the guarantee period that prevents normal use we ask you to follow the Complaints procedure when registering your claim.

To make a possible complaint procedure easier please make sure when taking over the product your vendor has duly filled in all the relevant parts of the warranty, including date, seal and signature.

This complaints procedure relates to the purchased products. This complaints procedure does not relate to the services provided.

#### **Guarantee period of the products**

Guarantee period of 24 months from the date of purchase is provided for the device, source, antenna, data cable and possible accessories. The date of purchase is at the same time date of takeover.

#### **Registering a claim**

It is necessary to register your claim at the vendor where the subject of the complaint has been purchased. The customer shall present duly filled warranty and the complete subject of the complaint. Subject of the complaint shall be presented in a condition adequate to that at the moment of purchase.

#### **Caution!**

The vendor is not responsible for keeping default settings or data saved in the subject of the complaint.

The customer is obliged to clarify the defect or how it is displayed and what claim he intends to register.

#### **Processing the complaint**

The vendor shall provide a free remedy depending on particular conditions, or replace the subject of the complaint for a new product, or settle the matter in another manner in compliance with the Civil Code and the Act on consumer's protection.

As of the moment the claim is registered by the customer and the subject of the complaint is taken over by the vendor the guarantee period stops running. The guarantee period continues on the date of takeover of the repaired subject of the complaint or replaced faultless product by the customer, or should it not be taken over on the date the customer is obliged to take over the repaired or replaced product. In case the vendor replaces the subject of the complaint for a new product (including IMEI replacement) the original subject of the complaint becomes property of the vendor and the new product becomes property of the purchaser. Since takeover of the new product a new guarantee period starts. In the cases when the vendor settles the matter after agreement with the customer by replacement of the subject of the complaint for a faultless product the new guarantee expires.

1. After 12 months since the replaced product was taken over by the customer.



2. On the date when the original guarantee period (subject of the complaint) would have expired should it not have been replaced, whichever comes first.
3. The claim is deemed unsubstantiated when the defect is not found by the vendor processing the complaint or the defect is not covered by the guarantee under Article 3 of the procedure.
4. In case the claimed defect is not found and functionality is proven to the customer, the customer is obliged to pay demonstrable cost related to expert assessment of the claimed defect.
5. In case defect is found when processing the complaint that is not covered by the guarantee (extra-warranty repair), the vendor shall inform the customer and the customer shall inform the vendor whether he/she wishes to have the defect repaired for the price set. A protocol shall be made on exact conditions of the extra-warranty repair and signed by both the customer and the vendor. Should the customer not require remedy through an extra-warranty repair under the conditions, the device shall be returned to him/her after he/she pays the demonstrable cost of expert assessment.

### **The guarantee does not cover defects incurred due to**

1. Mechanical damage (fall and the like).
2. Use of inadequate, or not recommended sources and other accessories.
3. Connection of the product with non-standard accessories.
4. Installation or use of the product conflicting with the Manual or use for other purposes than usual for this type.
5. Improper manipulation, or an intervention of unauthorised person or other service than authorised by the manufacturer.
6. Effects of natural forces (flood, fire etc.) or other local phenomena (storm, overvoltage and the like).
7. Storage under unauthorised temperatures.
8. Operation in a chemically aggressive environment.

### **Other conditions**

The fact that the subject of the complaint does not conform to parameters set for other similar product types shall not be considered a fault. To assess whether it is a case of covered fault the parameters stated in the technical documentation for the product are decisive.

The guarantee expires in any case of changes to the subject of the complaint, or damaged or otherwise unreadable serial number.

## 5. Warranty

Device type	
Serial number	
Guarantee period (months)	
Vendor	
Date of purchase	
Seal of the vendor	

	1	2	3	4	5
Date of complaint registration					
Complaint protocol number					
Date of reception of the device in repair shop					
Date of finished repair					
Number of repair sheet					
Warranty repair	YES - NO	YES - NO	YES - NO	YES - NO	YES - NO
New serial number of the device (IMEI)					
Notes					
Seal of the repair shop					